

**UNITED STATES DISTRICT COURT
DISTRICT OF NEVADA**

MANHATTAN ASSOCIATES, INC.,

Plaintiff,

v.

PAN WESTERN CORPORATION,

Defendant.

2:04-CV-01174-BES-RJJ

ORDER

Before the Court is Motion for Summary Judgment (#18) filed by Plaintiff Manhattan Associates, Inc. ("Manhattan"). Defendant, Pan Western Corporation ("Pan Western"), filed a Response to the Motion for Summary Judgment (#21). Thereafter, Manhattan filed its Reply in Support of Motion for Summary Judgment (#25).

I. BACKGROUND

Plaintiff is a Georgia corporation engaged in the business of licensing supply chain software applications to clients in various markets, including consumer goods, food, government, high tech, industrial and third-party logistics. (Pl.'s Mot. (#18), p. 2). Pan Western is a Nevada transportation company that provides transportation and warehousing services in forty-eight states. Id. Pan Western is regarded as a third-party logistics business, and provides services such as storage, bailment, transportation and shipping for third parties. Id.

In 2003, Pan Western began looking for software to manage its third-party warehousing business. (Def.'s Opp. (#21), p. 1). On November 24, 2003 Pan Western's President, Mitchell

1 Truman ("Truman"), contacted Manhattan. (Pl.'s Mot. (#18), p. 3). Pan Western was seeking
2 a "plug and play" system that would not require extensive costs for installation or
3 implementation but would meet Pan Western's warehousing requirements. (Id. at 2). Pan
4 Western claims that Truman personally informed Manhattan's Bobby Collins ("Collins") that
5 Pan Western needed a third-party warehouse program "that could receive orders, receive
6 electronic transfers, run product history, inventory, shipping history, set up orders and move
7 product from inventory to staging and from staging to inventory, and be able to print bills of
8 lading and shipping manifests." (Statement of Undisputed Facts in Support of Def's Opp.
9 (#22), p. 1–2). According to Pan Western, Manhattan made oral representations that each
10 of these features were included in Manhattan's basic third-party warehouse software program.
11 (Def.'s Opp. (#21), p. 2). Shortly thereafter, Pan Western representatives and Manhattan
12 representatives participated in a webcast in which Manhattan demonstrated its software
13 application via the Internet through screen shots while the group conferred by speaker phone.
14 (Pl.'s Mot. (#18), p. 3). Pan Western claims that all the features it sought were shown during
15 the webcast as part of Manhattan's basic third-party warehouse software program. (Def.'s
16 Opp. (#21), p. 2).

17 Manhattan submitted a written software license and services proposal to Pan Western
18 on December 10, 2003. (Pl.'s Mot. (#18), p. 4). Manhattan claims the proposal included a
19 budgetary estimation of between \$60,000 and \$200,000 for implementation of the software
20 at Pan Western's offices. (Id.). According to Pan Western, however, Truman never saw this
21 implementation estimation or discussed implementation pricing with Manhattan. (Def.'s Opp.
22 (#21), p. 6). The parties continued to negotiate after the initial proposal and reached an
23 agreement in late December of 2003. (Id. at 5). Before the agreement was executed, Pan
24 Western's outside counsel, Keith Gregory, reviewed the proposed agreement and advised
25 Truman about its terms. (Id.). On December 31, 2003, the parties entered into a signed
26 contract. (Id.).

27 Pursuant to the contractual agreement, Manhattan agreed to grant Pan Western a
28 license to use its Warehouse Management for Windows program and its Billing Management

1 program. (Pl.'s Mot. (#18), Ex. E at 12–18). Manhattan further agreed to provide customer
2 support and software enhancements to Pan Western. (Id. at 19). In consideration, Pan
3 Western agreed to pay the following: (1) software license fees in the amount of \$45,000 (plus
4 taxes in the amount of \$3,375), (2) software maintenance and support fees in the amount of
5 \$9,000, (3) software escrow fees in the amount of \$350, (4) fees for implementation services,
6 (5) prejudgment interest in the amount of 1.5 % a month, and (6) reasonable attorney's fees
7 and litigation expenses. (Id. at 14–18). The contract included no cap on the total amount of
8 implementation services that might be incurred. (Pl.'s Mot. (#18), p. 6). An Addendum to the
9 Agreement contains an integration clause that supersedes all prior or concurrent proposals
10 and understandings, oral or written between the parties. (Id. at 6–7).

11 In January of 2004, Manhattan's representative traveled to Pan Western's office to
12 observe the operations of the warehouse and to assist in the implementation of the software.
13 (Def.'s Opp. (#21), p. 3). The representative remained for two weeks and was unable to make
14 the software program operate, or to produce any documentation that Pan Western required.
15 (Id.). At the end of the two-week period, Manhattan's representative informed Pan Western
16 that it would cost at least an additional \$20,000.00 to alter the program to print bills of lading,
17 shipping manifests, and other documents required by Pan Western. (Id.). At this point, Pan
18 Western claims it became aware that it had been misled by Manhattan, and Pan Western
19 therefore informed Manhattan it would not expend additional funds for features that were
20 stated to be included in the basic software program. (Id. at 4). It is undisputed that Pan
21 Western's Truman then terminated the implementation. (Pl.'s Mot. (#18), p. 7). It is also
22 undisputed that Manhattan's software remains fully loaded on Pan Western's computers and
23 Pan Western has not paid the contract price. (Id. at 9).

24 Manhattan filed its complaint on August 23, 2004. In Count 1, Manhattan alleges that
25 Pan Western materially breached the contract by its failure to pay the license fees, customer
26 support and software enhancement fees, implementation costs, and interest totaling
27 \$97,078.37. (Complaint, (#1), at ¶ 21). In Count 2, Manhattan seeks attorney's fees and
28 expenses of litigation according to Article V.5(E) of the parties' contract. (Id. at ¶ 25–26).

1 Finally, in Count 3, Manhattan seeks prejudgment interest pursuant to Article V.5(E) of the
2 parties' contract. (Id. at ¶ 29).

3 Pan Western asserts the affirmative defenses of misrepresentation and fraud in the
4 inducement. (Def.'s Opp. (#21), p. 4). Pan Western argues that it informed Manhattan of its
5 specific requirements that the software produce bills of lading, shipping manifests, histories
6 of shipping, and inventories without high implementation costs. (Id. at 5). Pan Western claims
7 Manhattan affirmatively stated that these features would be included in the basic software
8 program. (Id. at 4). Pan Western argues there is a genuine issue of fact as to Manhattan's
9 representation, and whether Pan Western was induced by fraud to execute the contract.

10 II. ANALYSIS

11 Summary judgment "shall be rendered forthwith if the pleadings, depositions, answers
12 to interrogatories, and admissions on file, together with the affidavits, if any, show that there
13 is no genuine issue as to any material fact and that the moving party is entitled to judgment
14 as a matter of law." Fed.R.Civ.P. 56(c). A material issue of fact is one that affects the
15 outcome of the litigation and requires a trial to resolve the differing versions of the truth. Lynn
16 v. Sheet Metal Workers Int'l Ass'n, 804 F.2d 1472, 1483 (9th Cir. 1986). The burden of
17 demonstrating the absence of a genuine issue of material fact lies with the moving party, and
18 for this purpose, the material lodged by the moving party must be viewed in the light most
19 favorable to the nonmoving party. Adickes v. S.H. Kress & Co., 398 U.S. 144, 157 (1970);
20 Martinez v. City of Los Angeles, 141 F.3d 1373, 1378 (9th Cir. 1998).

21 Any dispute regarding a material issue of fact must be genuine—the evidence must be
22 such that "a reasonable jury could return a verdict for the nonmoving party." Id. Thus,
23 "[w]here the record taken as a whole could not lead a rational trier of fact to find for the
24 nonmoving party, there is no genuine issue for trial" and summary judgment is proper.
25 Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 587 (1986). "A mere scintilla
26 of evidence will not do, for a jury is permitted to draw only those inferences of which the
27 evidence is reasonably susceptible; it may not resort to speculation." British Airways Board
28 v. Boeing Co., 585 F.2d 946, 952 (9th Cir. 1978). The evidence must be significantly

1 probative, and cannot be merely colorable. Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 250
 2 (1986). Conclusory allegations that are unsupported by factual data cannot defeat a motion
 3 for summary judgment. Taylor v. List, 880 F.2d 1040, 1045 (9th Cir. 1989).

4 **A. Breach of Contract**

5 To establish a cause of action for breach of contract in Nevada, a plaintiff must prove:
 6 (1) that there was a valid contract; (2) that the plaintiff performed as specified by the contract;
 7 (3) that the defendant failed to perform as specified by the contract; and (4) that the plaintiff
 8 suffered an economic loss as a result of the defendant's breach of contract. See Rubacky v.
 9 Restifo, ___ F.Supp.3d ___, No. 05-CV-00465-RCJ-(LRL), 2006 WL 2039974, at *3 (D. Nev. July
 10 20, 2006) (citing Stewart v. Life Ins. Co. Of North America, 388 F.Supp.2d 1138 (E.D.Cal.
 11 2005)).

12 Considerable factual disputes exist in this case that must be resolved before the breach
 13 of contract claim can be addressed. Specifically, the parties dispute whether the contract they
 14 entered into is valid and binding. Pan Western argues it was led to execute the contract based
 15 upon Manhattan's representation that the basic version of the software would produce bills of
 16 lading, shipping manifests, histories of shipping and inventories, and other documentation.
 17 (Def.'s Opp. (#21), p. 4). Manhattan argues that Pan Western cannot establish the prima facie
 18 elements of fraud in the inducement because it has failed to prove any intent to defraud and
 19 knowledge of the falsity of the representations. (Pl.'s Rep. (#25), p. 3).

20 **B. Fraud in the Inducement**

21 To establish fraud in the inducement under Nevada law, Pan Western must prove by
 22 clear and convincing evidence each of the following elements: (1) a false representation was
 23 made by Manhattan; (2) Manhattan knew or believed that the representation was false (or
 24 knew there was an insufficient basis for making the representation); (3) Manhattan intended
 25 to induce Pan Western to consent to the contract's formation; (4) Pan Western justifiably relied
 26 upon the misrepresentation; and (5) damage resulted to Pan Western from such reliance. J.A.
 27 Jones Const. v. Lehrer McGovern Bobis, Inc., 89 P.3d 1009, 1018 (Nev. 2004). The parol
 28 evidence rule does not apply where, as here, a party seeks rescission of the contract on the

1 grounds that it was fraudulently induced. Stearns' Properties v. Trans-World Holding Corp.,
2 492 F.Supp 238, 242 (D. Nev. 1980) (citing Friendly Irishman, Inc. v. Ronnow, 74 Nev. 316,
3 330 P.2d 497 (1958) (parol evidence admissible to demonstrate fraud in the procurement of
4 a written contract)).

5 The evidence is sufficient to establish a genuine issue of material fact as to whether
6 Manhattan made a false representation. Pan Western presents evidence that Manhattan
7 made a false representation when it indicated that the basic warehouse program could
8 produce bills of lading, shipping manifests, histories of shipping and inventory among other
9 items. (Def.'s Opp. (#21), p. 5). Manhattan further indicated that the program displayed
10 during the webcast was the basic model and would not need any additional customization or
11 code input. (Id.). After the initial two week implementation period, Manhattan informed Pan
12 Western that the program could not produce any of the required documentation, and that the
13 basic program would need to be customized.

14 As to the second prong of the fraud test, Pan Western presents evidence that raises
15 a genuine issue of material fact as to Manhattan's knowledge or belief that its representations
16 were false. According to Pan Western, it specifically stated to Manhattan that it had a limited
17 budget for the purchase and installation of the software system. (Id. at 6). Pan Western also
18 allegedly specified the features it would need. According to Pan Western, Manhattan
19 represented it could meet these program requirements with the basic model software. (Id.).
20 Manhattan therefore allegedly knew of Pan Western's specific requirements and represented
21 that it could meet them with the basic software. Viewing these facts in the light most favorable
22 to Pan Western, the Court finds that a reasonable jury could infer that Manhattan knew it could
23 not meet Pan Western's specifications without further customization and added fees.

24 As to the third prong of the fraud test, a genuine issue of material fact also exists
25 regarding Manhattan's intention to induce Pan Western to consent to the contract's formation.
26 Viewing the facts in the light most favorable to Pan Western, it appears Pan Western
27 understood from Manhattan that it was purchasing a basic warehousing program that would
28 not require additional costs to implement and use. If, as Pan Western contends, Manhattan

1 was notified of Pan Western's needs, a reasonable finder of fact could conclude that
2 Manhattan knew the limitations of its own program and also knew that the basic program
3 would not fulfill Pan Western's needs without additional cost. That Manhattan allegedly
4 withheld this knowledge until after the contract was signed and the implementation process
5 began gives rise to an inference that it intended to induce Pan Western to consent to the
6 contract's formation.

7 As to the fourth prong of the fraud test, the evidence viewed in the light most favorable
8 to Pan Western suggests that Pan Western justifiably relied upon Manhattan's
9 misrepresentations. Pan Western's evidence indicates that Manhattan orally represented to
10 Pan Western that its basic software could meet its requirements. Pan Western's evidence
11 further indicates that Manhattan represented during the webcast demonstration that the
12 required features would be included without additional cost. There is no reason to suggest
13 Pan Western was unjustified in its reliance upon Manhattan's alleged representations.

14 Finally, Pan Western indicates that it has incurred damages in attorney's fees and costs
15 of litigating this matter to satisfy the damage prong of the fraud test. Additionally, Pan
16 Western must now expend additional funds to find another warehouse program to meet its
17 needs.

18 In summary, the Court finds that genuine issues of material fact exist as to Manhattan's
19 knowledge or belief that its representations were false and whether Manhattan intended to
20 induce Pan Western to consent to the contract's formation.

21 **III. CONCLUSION**

22 For the foregoing reasons, IT IS HEREBY ORDERED that Plaintiff's Motion for
23 Summary Judgment (#18) is DENIED.

24 Dated this 23rd day of August, 2006.

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United States District Judge